Changing people's lives

Employee Assistance Program

A Corporate Health Management service.

Supporting Your Team's Wellbeing & Success.





Partnership with D'Accord

At CHM we understand the importance of a healthy and thriving workforce. That is why we partner with D'Accord Occupational Assistance Services. Their Employee Assistance Program (EAP) service is designed to provide timely and cost-effective support to your employees and their immediate family members. With their team of highly qualified psychologists and counsellors, we offer comprehensive counselling services tailored to meet the individual, team, and organisational needs.

Our EAP service extends to your employees' immediate family members, recognising the interconnectedness of personal and work lives. We believe that a holistic approach to wellbeing leads to enhanced productivity and a thriving work environment. We provide our services in person, via phone, or through online video sessions, ensuring flexibility and accessibility for your employees across different locations and time zones.

Our team is committed to staying current, ethical, and professional, keeping in mind the diverse cultural and humanistic needs of today's workplace. With a nationwide network of experienced professionals, D'Accord is equipped to deliver immediate, tailored support to your organisation. We understand that every organisation is unique, and we will work closely with you to develop an EAP that aligns with your specific needs and goals.

Our Services



EAP counselling

Available round-the-clock, our toll-free telephone line offers confidential counselling services, providing immediate support when it's needed the most. Employees can contact us in relation to a wide range of personal and work-related issues, including:

- marital or relationship concerns
- family issues, including family violence
- gambling; stress management
- managing life's milestones
- managing pain
- anger management
- balancing family and work responsibilities

- eating disorders; depression or anxiety
- changes at work or home
- elder care
- alcohol and substance abuse
- work related pressure, including coping with change, and workplace conflicts
- financial and legal problems



Manager Assist Adviceline

Our expert advisors are available on business days between 8 am and 7 pm to assist employees who are team leaders, supervisors or managers in navigating complex workplace situations and enhancing team effectiveness.



Trauma counselling

Expert assistance in coping with critical incidents or traumatic events that may impact your employees' wellbeing and productivity.

Why Choose D'Accord for Your EAP Services

Expertise and Experience

D'Accord brings together a team of university-qualified psychologists and counsellors with extensive experience in workplace counselling. Our professionals have diverse backgrounds and a deep understanding of the complexities of today's work environments. With their expertise, they can effectively address a wide range of personal and work-related issues, ensuring your employees receive the highest quality support.

Comprehensive Service Offering

We pride ourselves on providing a holistic approach to employee assistance. Our EAP services cover a wide range of needs, including individual, team, and organisational counselling. Whether it's addressing mental health concerns, managing work-life balance, resolving conflicts, or providing critical incident support, D'Accord has the resources and expertise to meet your organisation's unique requirements.

Accessibility and Availability

We recognise that challenges can arise at any time, and immediate support is crucial. With our 24/7 toll-free telephone line, employees can access confidential counselling services whenever they need them. Additionally, our manager assist adviceline provides dedicated support to leaders during business hours, enhancing their ability to effectively manage their teams and address workplace challenges promptly.

Tailored Solutions

At D'Accord, we understand that every organisation has distinct needs. Our team will work closely with you to tailor an Employee Assistance Program that aligns with your specific goals and requirements. From designing customised training programs to providing organisational consulting services, we are committed to creating a solution that addresses the unique challenges your organisation may face.

National Coverage

With our extensive network of professionals, D'Accord ensures immediate response and support across Australia, 365 days a year. Whether your employees are located in urban areas or remote regions, our services are accessible to all. We have the capacity and infrastructure to deliver consistent, high-quality EAP and related services nationwide.

Confidentiality and Ethics

Confidentiality is a fundamental aspect of our EAP services. We uphold the highest ethical standards and prioritise the privacy and wellbeing of every individual we assist. Your employees can trust that their personal information and conversations will remain strictly confidential, fostering an environment of trust and openness.

Cost-Effective Solutions

D'Accord offers cost-effective counselling services, ensuring that organisations of all sizes can provide essential support to their employees. By investing in employee wellbeing, you can reduce the potential costs associated with decreased productivity, absenteeism, turnover, and legal disputes.

Positive Impact on Workplace Culture

By partnering with D'Accord, you can actively promote a positive and inclusive workplace culture. Our services contribute to employee engagement, improved mental health, enhanced work-life balance, and reduced stress levels. A supportive work environment leads to higher job satisfaction, increased morale, and ultimately, improved organisational performance.

Investment

Employee Assistance Program options

Depending on your business needs and requirements, please contact us today for a free quote that best works for you and your people.

Contact

Zymri Alimi | Head of Business Development & Partnerships

(03) 8584 1900 | services@chm.com.au

CHM

Corporate Health Management is one of Australia's leading providers of corporate health services. We have worked with hundreds of organisations, and thousands of individuals, providing a diverse range of health and wellbeing services.

(03) 8584 1900 | services@chm.com.au | www.chm.com.au

Updated: 28/06/2023